

VOTIRO[✓]

Votiro Cloud V9.9

Installation Guide

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1 Installing Votiro Cloud

To install Votiro Cloud quickly into your organization we will create a cluster of virtual machines (VM). We will use static IPs, one for each of the VMs and a VIP for the cluster. Each VM requires dedicated resources, see [Deployment Specifications below](#).

To install Votiro Cloud and login to start using the Management Dashboard, follow these four steps:

- Deploy an OVF
- Configure the Network Environment
- Deploy Votiro Cloud
- Login to the Management Dashboard

IMPORTANT!

You may need to determine in advance of your installation the following:

- Unique IP addresses: one per VM, and a VIP for the cluster;
- Hostname for FQDN (use lower case alphanumeric characters).

1.1 Deployment Specifications

The following deployment specifications are for the installation of Votiro Cloud with 3 and 5 node clusters. Scale specifications as you increase the number of nodes in your cluster.

The expected maximum performance for this configuration after a fresh install is 35,000 files (emails) per hour for the 3 node cluster and 90,000 files (emails) per hour for the 5 node cluster.

Table 1 Deployment Specifications

Votiro Cloud	3 Node Cluster	5 Node Cluster
CPU Cores	8 per node	16 per node
RAM	24 GB per node	32 GB per node
Drive Capacity	300 GB per node, SSD	300 GB per node, SSD
Remote Storage Support	File Storage Network. For example, SAN, NAS	File Storage Network. For example, SAN, NAS
Hypervisor Support	VMWare ESXi 6, ESXi 7.0, ESXi 8.0, Amazon Web Services, Microsoft Azure	VMWare ESXi 6, ESXi 7.0, ESXi 8.0, Amazon Web Services, Microsoft Azure
Network Adapters	5 - 1 per node + 1 for the LB VIP + 1 for the internal k8 LB	7 - 1 per node + 1 for the LB VIP + 1 for the internal k8 LB

1.2 Prerequisites and Considerations

There are both prerequisites and a number of topics for you to consider when implementing Votiro Cloud into your environment. See sections for more details:

- [Ports](#)
- [Virtual Appliance Communication Settings](#)
- [Syncing with an NTP Server](#)
- [Using an External Storage Server](#)
- [Load Balancing](#)
- [Votiro Registry in Azure](#)

1.2.1 Ports

Network connectivity requirements enabling secure outbound and inbound communications with Votiro Cloud are detailed in the tables below.

Table 2 Outbound Firewall Rules

Outbound	Source	Destination	Port Number	Transport Protocol
Releasing Files	ovf_network	Exchange / Edge	25	tcp
Active Directory	ovf_network	Domain Controller ■ LDAP ■ LDAPS	■ 389 ■ 636	■ tcp ■ tcp
SIEM	ovf_network	SIEM Server	514	udp

Table 3 Inbound Firewall Rules

Inbound	Source	Destination	Port Number	Transport Protocol
SSH, SCP	Any	ovf_network	22	tcp
Processing Request	API Client	ovf_network	443	tcp
Monitoring Grafana	Grafana	ovf_network		
Monitoring Prometheus	Prometheus			

Additional Port Connectivity Requirements when Connecting to External Storage

When there’s a firewall between the cluster to the external NFS-based storage or the connection is somehow restricted on the customer’s end, the following ports should be opened/allowed when trying to connect to the external storage:

- Port 111 TCP\UDP – PortMapper (mandatory).
- Port 2049 TCP\UDP – NFS service (mandatory).

- Port 635 TCP\UDP – Mount daemon (mandatory only when working with NetApp).
- Port 4045 TCP\UDP – NFS lock manager (mandatory only when working with NetApp).
- Port 4046 TCP\UDP – NFS status (mandatory only when working with NetApp).
- Port 4049 TCP\UDP – NFS quota daemon (mandatory only when working with NetApp).

1.2.2 Virtual Appliance Communication Settings

Internal Communication Settings

For internal communications between nodes of each machine inside the VLAN, the following settings are required:

Port number	Protocol	Description
22	TCP	During init, node 1 will communicate with node 2 and 3 and will update keys, username, etc.
25	TCP	Required when enabling "Release" function from management console (email integration)
389	TCP (LDAP)	LDAP - Active Directory integration
636	TCP (LDAPS)	LDAPS - Secure Active Directory integration
2379-2380	TCP	etcd server-client API (used by kube-apiserver, etcd)
6443	TCP	Kubernetes API server
10250-10252	TCP	Kubelet API
10255	TCP	Worker node read-only Kubelet API
24007-24008	TCP	GlusterFS (daemon+management) (note it is 24007-24008)
49152-49154	TCP	GlusterFS (for each brick in a volume)
123	UDP	Require to enable Network Time Protocol (NTP) (See Syncing with an NTP Server below)
514	UDP	On-prem Syslog integration
8472	UDP	Flannel overlay network (K8s requirement)

External Communication Settings

For external communications, the following settings are required:

- 22/tcp
- 443/tcp

1.2.3 Syncing with an NTP Server

When using an NTP server, as a pre-requisite you must sync with it using port **123/udp**.

1.2.4 Using an External Storage Server

In addition to the virtual appliance machines' internal storage, you can use an external storage server. Votiro Cloud can be configured to communicate with your storage server, using a mount from the external storage to the virtual appliance machines.

When external storage is configured it is used as the main storage area. Storage will contain a set of original and processed files.

The mount created results in the true storage type, such as SAN and NAS, being transparent, leading to Votiro Cloud supporting all External Storage types.

For instructions on how to configure External Storage, contact Votiro's Support team.

Note

* The internal storage requirement remains at 300 GB per node. It is available for use should the external storage server link fail. Stored files are transferred from the VM to the external storage server when it becomes available.

* Read / Write permissions should be granted to user **1000** for the relevant path.

* Cluster IPs should be added under Policy-Export rules.

1.2.5 Load Balancing

Votiro Cloud automatically supports load balancing using a basic internal load balancer.

Note: An external hardware-based load balancer is required in your production environment to balance between the nodes of your VM.

WARNING!

If the number of nodes reduces to two, Votiro Cloud will continue working for a maximum of two hours before processing stops.

1.2.6 Votiro Registry in Azure

This consideration is relevant when your Votiro Cloud installation includes an online environment.

To enable secure communication with your Votiro appliance, the proxy server ACL must include permission for the Votiro registry in the Azure URL.

1.3 Configuring HTTPS Traffic via a Proxy Server without Authentication on a CentOS 7 VM

Many organizations have their internet traffic routed via a proxy server rather than by direct connection from a virtual machine.

This page describes how to configure HTTPS Traffic via a proxy server without authentication on a CentOS 7 Virtual Machine.

1.3.1 Proxy Server Secure Communication

To enable secure communication between your Proxy server and Votiro's Positive Selection® Engine, set permissions by creating an ACL that includes the following locations:

- *.prod.votiro.com
- *.blob.core.windows.net

1.3.2 Proxy Server Information

Before you start the procedure, determine the following information:

- IP address of your Proxy server.
- Port number of the Proxy server used for HTTPS traffic.
- List of addresses/networks to bypass in the `no_proxy` setting.

- **IMPORTANT!**

By default, all HTTPS traffic will be routed to the proxy. We want to avoid the default routing scenario because HTTPS is used for internal traffic not to be routed to the internet.

By default, when running `init` cluster, several networks are created.

First node:

- 172.17.0.1/16 docker0
- 10.244.0.0/32 flannel
- 10.244.0.1/24 cni0

The `flannel` and `cni` networks will also be created on the second and third nodes, using different IPs in their subnet.

Second node:

- 10.244.1.0/32
- 10.244.1.1/24

Third node:

- 10.244.2.0/32
- 10.244.2.1/24

Note

All of the above networks and IP addresses will be used for internal purposes, and will need to bypass the proxy.

1.3.3 Configuration Procedure

Before you begin, ensure the proxy server permissions have been set on the required locations and you have gathered the required proxy server information.

To set and configure your three nodes, follow these steps:

1. SSH to the first node in the cluster.
2. Modify the hosts file using the command:

```
vi /etc/hosts
```

This step is mandatory because the **no_proxy** parameter does not allow the use of wildcards.

3. Add the following records:
 - ◆ 172.17.0.1/16 docker
 - ◆ 10.244.0.0 flannel
 - ◆ 10.244.0.1/24 node0net
 - ◆ 10.244.1.1/24 node1net
 - ◆ 10.244.2.1/24 node2net
4. Route HTTPS traffic via Proxy to ensure the Linux OS Layer is covered by adding the following proxy settings:

- a. Enter edit mode to `/etc/environment`, using the following command:

```
vi /etc/environment
```

- b. Add the following data:

```
https_proxy=http://{Proxy-Server-IP}:{Proxy Port}

no_proxy={cluster name},{node#X IP},localhost,
docker,cni,flannel,node0net,node1net,node2net,
10.244.0.0,10.244.1.0,10.244.2.0
```

For example:

```
https_proxy=http://10.130.1.168:3128

no_proxy=support-va,10.130.1.163,localhost,
docker,cni,flannel, node0net,node1net,node2net,
10.244.0.0,10.244.1.0,10.244.2.0
```

5. Create proxy settings for the Docker layer, using the following command:

```
mkdir /usr/lib/systemd/system/docker.service.d
```

6. Create a new drop-in file, using the following command:

```
vi /usr/lib/systemd/system/docker.service.d/http-proxy.conf
```

7. Add the following data:

```
[Service]

#Environment="HTTP_PROXY=http://10.130.1.168:3128/"
Environment="HTTPS_PROXY=http://10.130.1.168:3128/"
Environment="NO_PROXY= hostname.example.com,172.10.10.10"
```

8. Reload and restart the node, using the following commands:

```
sudo systemctl daemon-reload

sudo systemctl restart docker
```

9. Once the node is reloaded check the settings were successfully applied, using the following command:

```
sudo systemctl show --property=Environment docker
```

You should receive the following output:

```
Environment=HTTPS_PROXY=http://10.130.1.168:3128/ NO_PROXY=
hostname.example.com,172.10.10.10
```

■ **IMPORTANT!**

Repeat Steps 1 to 9 above for the other two nodes.

1.4

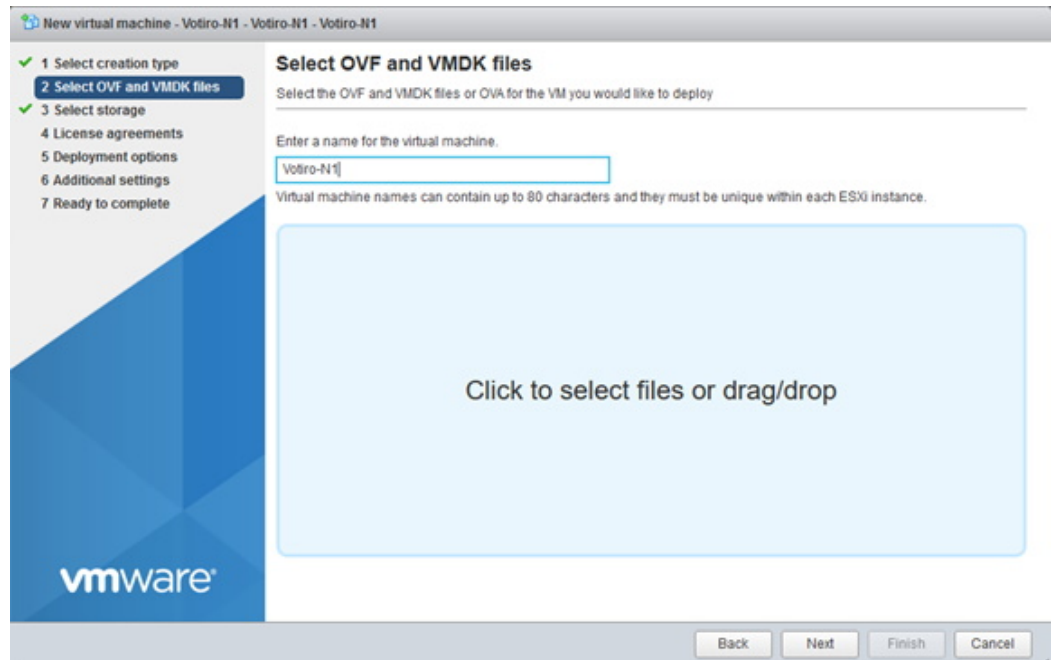
Deploying an OVF

In this step you will create the virtual machines. You will require a virtual machine for each node in your cluster.

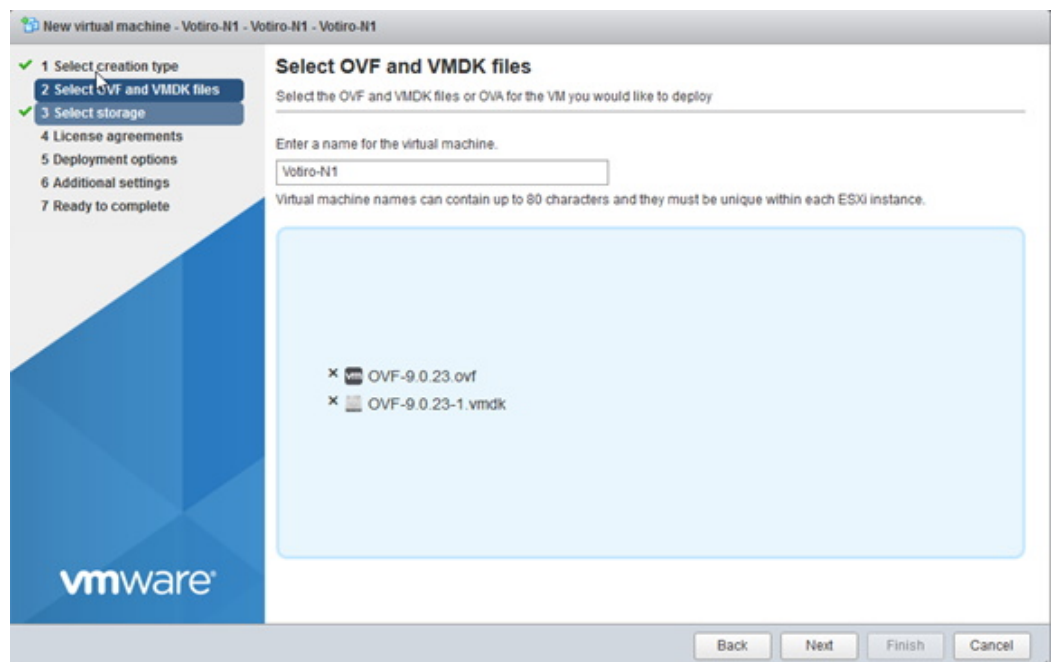
1. Deploy **OVFs**, using these specifications:

- ◆ 8 CPU
- ◆ 24 GB Memory
- ◆ 300 GB Storage

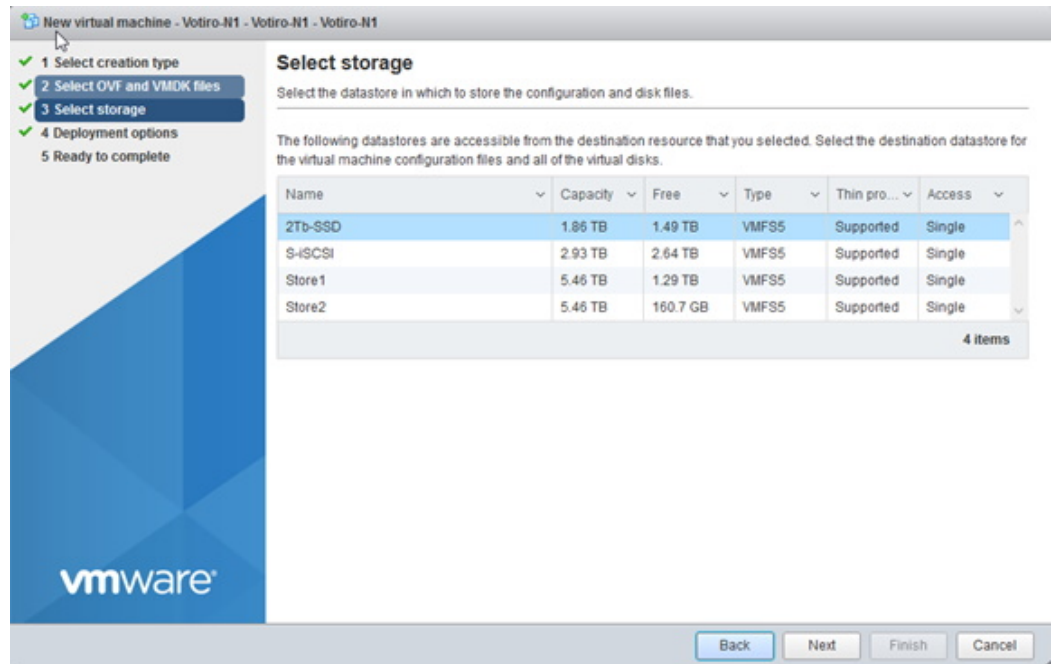
- Name each **node** uniquely using your corporate naming conventions.



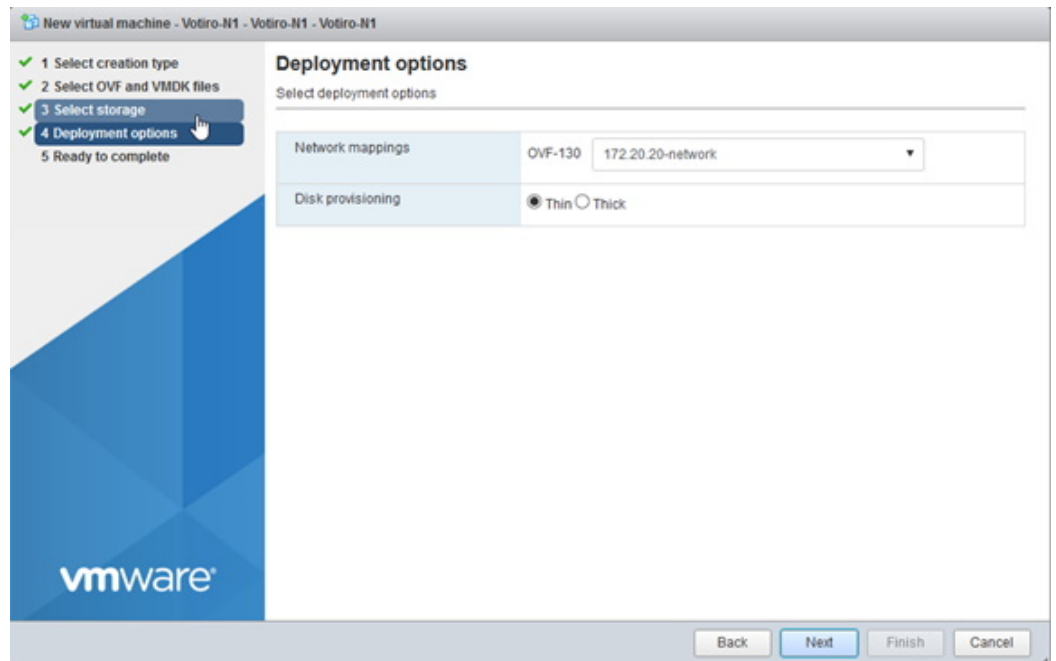
- Select the **OVF** and **VMDK** files during deployment.



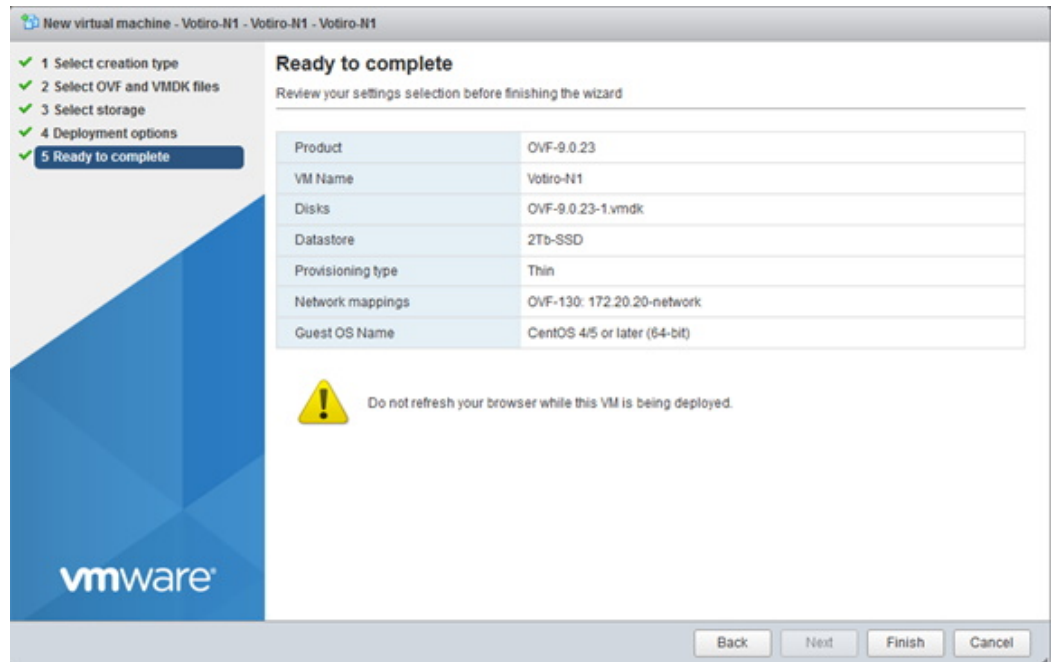
- Select your preferred storage location. It is recommended you use **SSD storage**.



- Select the network you would like to deploy the appliances on. You may select **Thin** or **Thick** provisioning. 300GB of storage is required for each appliance.



- To complete the deployment, click **Finish**.



There are now three or five virtual machines (VM).

1.5 Configuring the Network Environment

In this step you will configure network settings for each virtual machines.

1. Log in to each VM, use **root** as **login ID** and **password**.
2. Configure each VM with a static IP, Gateway and DNS server.
3. Set a **static IP** on CentOS as follows:
 - a. #ssh into the appliance and run the following command:

```
vi /etc/sysconfig/network-scripts/ifcfg-ens160
```
 - b. Select **I** for insert mode.
 - c. Modify the following fields:

```
BOOTPROTO="static"
IPADDR=172.20.20.50
NETMASK=255.255.255.0
GATEWAY=172.20.20.1
DNS1=172.20.20.1
```

- d. To save the settings, click **Esc** and **:wq**, then click **Enter**.
 - e. For the settings to take effect, use the following command:

```
service network restart
```
4. For your appliance to access the internet define a **nameserver** using lower case alphanumeric characters.

Note

This step must be performed prior to [See Deploying Votiro Cloud](#)

- a. To open the **resolv config** file with an editor, use the following command:

```
vi /etc/resolv.conf
```
- b. Select **I** for insert mode.
- c. At the prompt, enter **nameserver <your_dns>**.

```
Generated by NetworkManager
nameserver 172.20.20.1
```

5. Test the server. For example, enter **Ping google.com**.

```
PING www.google.com (173.194.38.188) 56(84) bytes of data:
64 bytes from sin04s02-in-f20.1e100.net (173.194.38.188): icmp_seq=1 ttl=53 time
=117 ms
64 bytes from sin04s02-in-f20.1e100.net (173.194.38.188): icmp_seq=2 ttl=53 time
=118 ms
64 bytes from sin04s02-in-f20.1e100.net (173.194.38.188): icmp_seq=3 ttl=53 time
=111 ms
64 bytes from sin04s02-in-f20.1e100.net (173.194.38.188): icmp_seq=4 ttl=53 time
=121 ms
```

6. To change node names, use the following command:

```
hostnamectl set-hostname <VotiroN1>
```

Repeat this step on all nodes.

Your machines are now configured and connected to your network.

1.6 Deploying Votiro Cloud

1.6.1 General Guidelines

To run a successful installation, you need to relate parameters in **inventory.yaml**. The file is located at **/root/ansible-initcluster/inventory.yaml**. That's the only file that needs to be updated prior to running the installation:

```

1 ---|
2 all:
3   children:
4     k3s_cluster:
5       children:
6         server:
7           hosts:
8             1.1.1.1:
9             2.2.2.2:
10            3.3.3.3:
11           # agent:
12           #   hosts:
13           #     192.16.35.12:
14           #     192.16.35.13:
15
16 vars:
17   approve_votiro_eula: no # read Votiro eula at: https://votiro.com/eula/ and set to yes to install.
18   controlplane_vip_address: 4.4.4.4
19   paralus_web_vip: 5.5.5.5 # false for external load balancer, or set to a specific ip.
20   votiro_cluster_fqdn: paralus-app.va.votiro.com # fqdn of the paralus application
21   safe_browsing_enabled: false # Online / offline mode for safebrowsing
22   time_zone: Etc/UTC # list of time zones: https://en.wikipedia.org/wiki/List_of_tz_database_time_zones
23   ntp_servers: "pool.ntp.org time.google.com" # list of ntp servers separated by space
24   tenant_id: "" # for migration from older cluster with existing tenant
25   system_id: "" # for migration from older cluster with existing system id
26   # Leave empty to use cluster internal storage.
27   # Both volumes can have same nfs server and path.
28   # example value(can use hostname): 10.10.11.11:/nfs_share_path
29   blob_nfs: ""
30   file_cache_nfs: ""

```

- **Mandatory configurations for fresh install:**
 - ◆ In the 3 nodes configuration, add the node IPs under the **hosts:** section of the file.
 - ◆ In the 5 nodes configuration, add the first 3 node IPs under the **hosts:** section. This will make them the cluster's master nodes. Uncomment the **agent:** section and add the IPs of the rest of the nodes there. These nodes will be worker nodes.
 - ◆ **approve_votiro_eula:** should be set to **yes**
 - ◆ **controlplane_vip_address:** should receive an unused IP to be used for internal purposes.
 - ◆ **paralus_web_vip:** should either receive an unused IP to be used by the system's load balancer, or leave empty for an external load balancer.
 - ◆ **votiro_cluster_fqdn:** should contain the applicable FQDN for the system
- **Additional configurations:**

- ◆ **safe_browsing_enabled:** set to true or false for Online / Offline mode for safe browsing.
- ◆ In fresh install mode, the **tenant_id** and **system_id** should be left empty (they are generated automatically).
- ◆ In upgrade mode, fill the **tenant_id** and **system_id** fields with the data from the previous environment.
- ◆ **blob_nfs:** is to be used if a customer wants to save the original and sanitized files in an external storage. Can be left empty for internal blob storage.
Example value (can use hostname):

```
10.10.11.11:/nfs_share_path
```
- ◆ **file_cache_nfs:** is used to achieve better performance for the system. Can be left empty for an internal storage usage.
Example value (can use hostname):

```
10.10.11.11:/nfs_share_path
```
- For big file support, do the following:
 - ◆ Apply ssh to one of the nodes, and run the **/root/extras/scale-for-large-file/change-memory-limit.sh** script.
 - ◆ Edit the **cancellation-service-config** configmap:

```
Kubect1 edit cm cancellation-service-config
```


and increase the **CancellationTimeout:** field to **01:00:00** (1h)
 - ◆ In the management's policy page, set the large file case to **skip**

Your Votiro Cloud installation has completed successfully.

To login to the Management Dashboard, see Logging in to the Management Dashboard on page 1.